

To help you...

We can arrange for alternative formats of this leaflet to be sent to you in:

- Large print
- Braille
- Audio CD
- Audio cassette

To obtain a free copy call Customer Services on **03457 740 740**.

If you are deaf or hearing impaired, we offer a Textphone service on **03456 000 606**.

Alternatively, please visit our website **royalmail.com** or **parcelforce.com** which have been designed with all of our customers in mind.



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Our prices

Your handy guide to our
UK and International parcel
and letter service prices

Valid from 23 March 2020



Welcome to your handy pricing guide

This leaflet gives you the prices for Royal Mail's UK and International services and Parcelforce Worldwide UK services – whether your item is to the UK or abroad, urgent, requires proof of delivery or you simply want a standard service.

If you want to find out more about our parcel and letter services, please take a look at the 'Our services' booklet for more detailed information.

Alternatively, you can find out more by visiting **royalmail.com**

This guide sets out the recommended retail price for Royal Mail's services. Prices can also be found at **postoffice.co.uk**

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UK size and weight guide



Letters not exceeding:

Length: 24cm Width: 16.5cm Thickness up to and including: 0.5cm Weight limit: 100g



Large Letters not exceeding:

Length: 35.3cm Width: 25cm Thickness up to and including: 2.5cm Weight limit: 750g



Small Parcels not exceeding:

Length: 45cm

Width: 35cm Depth: 16cm Weight limit: 2kg



Medium Parcels not exceeding:

Length: 61cm

Width: 46cm Depth: 46cm Weight limit: 20kg



Parcelforce Parcels not exceeding 1.5m length and

3m length and girth combined. Weight limit: 30kg



Parcelforce Large Parcels not exceeding: 2.5m

length and 5m length and girth combined. Weight

limit: 30kg*

For rolled and cylinder shaped parcels, the length of the item plus twice the diameter must not exceed 104cm, with the greatest dimension being no more than 90cm.

For more information about how to present your mail please visit **royalmail.com/size** or ask at a Post Office® branch.

*Please note that Parcelforce Worldwide express^{48large} is only available in certain Post Office® branches. Please contact your local branch for availability.

To comply with national and international regulations governing the carriage of mail, and ensure that mail in transport does not present a danger to the general public, we restrict or prohibit certain items from our network.

For more information visit
royalmail.com/prohibitedgoods or
parcelforce.com/retailprohibitions

UK Guaranteed

Our Guaranteed timed services are ideal for valuable or important items that have to be there tomorrow.

Royal Mail Special Delivery Guaranteed by 1pm®*				
Compensation for loss or damage				
Weight up to and including	£500	£1,000	£2,500	
100g	£6.70	£7.70	£9.70	
500g	£7.50	£8.50	£10.50	
1kg	£8.80	£9.80	£11.80	
2kg	£11.00	£12.00	£14.00	
10kg	£26.60	£27.60	£29.60	
20kg	£41.20	£42.20	£44.20	

Prices are exempt from VAT.

Royal Mail Special Delivery Guaranteed by 9am®*				
Compensation for loss or damage				
Weight up to and including	£50	£1,000	£2,500	
100g	£20.24	£22.44	£25.94	
500g	£22.89	£25.09	£28.59	
1kg	£24.81	£27.01	£30.51	
2kg	£29.70	£31.90	£35.40	

Prices include VAT at the current rate of 20%.

Royal Mail Special Delivery Guaranteed by 9am® with Saturday Guarantee*				
Compensation for loss or damage				
Weight up to and including	£50	£1,000	£2,500	
100g	£23.24	£25.44	£28.94	
500g	£25.89	£28.09	£31.59	
1kg	£27.81	£30.01	£33.51	
2kg	£32.70	£34.90	£38.40	

Prices include VAT at the current rate of 20%.

*Exceptions and restrictions apply to every Special Delivery Guaranteed service. Prices for Special Delivery Guaranteed service with consequential loss cover are available online. Please visit royalmail.com/specialdelivery

Royal Mail Special Delivery Guaranteed by 1pm® with Saturday Guarantee*				
Compensation for loss or damage				
Weight up to and including	£500	£1,000	£2,500	
100g	£11.04	£12.24	£14.64	
500g	£12.00	£13.20	£15.60	
1kg	£13.56	£14.76	£17.16	
2kg	£16.20	£17.40	£19.80	
10kg	£34.92	£36.12	£38.52	
20kg	£52.44	£53.64	£56.04	

Prices include VAT at the current rate of 20%.

UK Signed

Our Signed services offer a signature on delivery when you need extra peace of mind.

Royal Mail Signed For®				
		1st Class	2nd Class	
Size	Weight up to and including	Price	Price	
Letter	100g	£2.06	£1.95	
	Large Letter	100g	£2.18	
		250g	£2.70	
Small Parcel	500g	£3.44	£3.13	
	750g	£4.25	£3.78	
	1kg	£4.70	£4.10	
Medium Parcel	2kg	£6.57	£4.10	
	1kg	£6.90	£6.20	
	2kg	£10.02	£6.20	
	5kg	£16.85	£9.99	
	10kg	£22.90	£21.25	
	20kg	£34.40	£29.55	
Includes compensation up to		£50.00	£50.00	

Prices are exempt from VAT.

UK Standard

Our Standard services offer a range of reliable delivery options for your non-valuable items.

Royal Mail 1st Class and 2nd Class			
		1st Class	2nd Class
Size	Weight up to and including	Price	Price
Letter	100g	76p	65p
Large Letter	100g	£1.15	88p
	250g	£1.64	£1.40
	500g	£2.14	£1.83
	750g	£2.95	£2.48
Small Parcel	1kg	£3.70	£3.10
	2kg	£5.57	£3.10
Medium Parcel	1kg	£5.90	£5.20
	2kg	£9.02	£5.20
	5kg	£15.85	£8.99
	10kg	£21.90	£20.25
	20kg	£33.40	£28.55
Includes compensation up to		£20.00	£20.00

Prices are exempt from VAT.

Parcelforce Worldwide

Parcelforce Worldwide provide a range of guaranteed* UK services with different delivery speeds.

Next Day UK services				
Weight up to and including	express 9	express 10	express AM	express 24
2kg	£39.90	£29.82	£19.74	£16.68
5kg	£40.92	£30.84	£20.70	£17.70
10kg	£44.34	£34.26	£24.18	£21.12
15kg	£51.18	£41.04	£30.96	£27.96
20kg	£56.58	£46.44	£36.42	£33.36
25kg	£67.80	£57.72	£47.64	£44.58
30kg	£72.00	£61.92	£51.84	£48.78
Includes compensation up to	£200	£200	£200	£100

2 Day UK services		
Weight up to and including	express 48	express 48 ^{large}
2kg	£12.12	£30.30
5kg	£13.14	£31.32
10kg	£16.62	£34.74
15kg	£23.40	£41.88
20kg	£28.80	£46.98
25kg	£40.08	£58.26
30kg	£44.22	£62.40
Includes compensation up to	£100	£100

Note: express**48**^{large} is only available in certain Post Office® branches. Please contact your local branch for specific availability.

*Exceptions to the guarantee apply – please visit **parcelforce.com** for full details. Parcelforce Worldwide prices include VAT at the current rate of 20%. Additional compensation can be purchased up to £2,500 for UK services. Weekend delivery available with Saturday and expresssunday services.



Save 15% every time** you send a parcel with Parcelforce Worldwide by joining Rewards4U.

To find out more and to join Rewards4U visit **parcelforce.com/rewards4u** or ask at a Post Office® branch.



For more information on Parcelforce Worldwide services visit **parcelforce.com** or call **03448 004 466**.

**excludes globalvalue and globaleconomy

Receiving services

Royal Mail Keepsafe®

Going away? Let us keep your letters and parcels safe whilst you're away from home or your business is closed.

Keepsafe Personal	
Duration	Price
Up to 10 days	£16.00
Up to 17 days	£18.50
Up to 24 days	£23.00
Up to 31 days	£28.50
Up to 66 days	£53.00
Up to 100 days	£82.00

Keepsafe Business	
Number of Keepsafes per Application	Price
1	£58.00
3	£156.00
6	£294.00

Prices are exempt from VAT.
For more information visit royalmail.com/keepsafe

PO Box®

Set up a PO Box® and pick up your mail from your local Royal Mail Delivery Office. For an additional fee we can deliver from a PO Box® to your address.

PO Box®			
Service type	Monthly*	6 months	1 year
PO Box Collect	£34.50	£165.00	£277.50
PO Box with Delivery	£36.00	£193.50	£352.50
PO Box with Transfer of Normal Address	£42.00	£228.00	£408.00

*Payment monthly by Direct Debit only.
Prices include VAT at the current rate of 20%.
For more information visit royalmail.com/poboxes

Redirection

Our Redirection service will ensure your mail reaches your new address and will help to prevent identity theft when you move.

Consumer – UK Address		
Duration	Lead Applicant Fee	Extra Person Fee
Up to 3 months	£33.99	£8.00
Up to 6 months	£47.99	£9.00
Up to 12 months	£68.99	£10.00

Business – price per trading name	
Duration	UK
Up to 3 months	£216.00
Up to 6 months	£321.00
Up to 12 months	£519.00

Prices are exempt from VAT.

International size and weight guide



Letters not exceeding: Length: 24cm
Width: 16.5cm Thickness up to and including: 0.5cm Weight up to 100g



Large Letters not exceeding: Length: 35.3cm Width: 25cm Thickness up to and including: 2.5cm Weight limit: 750g



Parcels not exceeding: Height + Width + Depth no greater than 90cm with no single side longer than 60cm Weight up to 2kg*



Tube/rolls not exceeding: Length: 90cm. Length + 2 x diameter should not be more than 104cm Weight up to 2kg*

*Printed Papers allowable up to 5kg.
For more information about how to present your mail please visit royalmail.com/international/size or ask at the counter.

Pricing zones



Key
Europe ■ World Zone 1 ■ World Zone 2

Please note Singapore is in World Zone 2.



Parcelforce Worldwide offers a range of parcel delivery services to 240 countries and territories worldwide.

Visit parcelforce.com or see the 'Parcelforce Worldwide UK and International parcel services and prices' guide for more information.

International Standard

Reliable, cost effective standard delivery.

Royal Mail International Standard		
Letters		
	Europe	World Zones 1 & 2
Weight up to and including	Price	Price
10g	£1.42	£1.42
20g	£1.42	£1.63
100g	£1.68	£2.42

Large Letters			
	Europe	World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£2.97	£3.66	£3.82
250g	£4.24	£5.30	£5.62
500g	£4.88	£7.21	£7.63
750g	£5.83	£9.22	£9.81

Small Parcels and Printed Papers			
	Europe	World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£5.11	£5.80	£6.24
250g	£5.35	£6.63	£7.18
500g	£7.25	£10.06	£10.83
750g	£8.47	£12.23	£13.02
1kg	£9.53	£14.49	£15.28
1.25kg	£10.38	£16.35	£17.40
1.5kg	£11.39	£18.01	£19.39
1.75kg	£12.11	£18.38	£19.95
2kg	£12.52	£19.22	£21.05

Printed Papers* only			
Each additional 250g or part thereof up to 5kg add	£1.21	£1.79	£2.00

Prices are exempt from VAT for EU destinations and Zero Rated for all other destinations. Includes compensation up to £20.

*Only books up to 5kg can be sent to the Republic of Ireland.

Maximum weight for Printed Papers is 2kg to Canada and Cambodia.

For specifications and further information regarding what can be sent visit

royalmail.com/international

At the time of going to print we have provided information about mail to the EU based on the Government's current VAT and customs rules. Depending on the outcome of the UK leaving the EU, these rules may be subject to change. Please keep up to date at royalmail.com/prices2020

International Tracked & Signed

Fully tracked with signature on delivery and online confirmation. Available to over 60 destinations. For details visit royalmail.com/international

Royal Mail International Tracked & Signed		
Letters		
	Europe	World Zones 1 & 2
Weight up to and including	Price	Price
10g	£6.41	£6.41
20g	£6.41	£6.77
100g	£6.88	£7.67

Large Letters			
	Europe	World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£8.48	£9.17	£9.38
250g	£8.96	£10.07	£10.39
500g	£9.33	£11.50	£11.87
750g	£9.70	£12.72	£13.20

Small Parcels and Printed Papers			
	Europe	World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£9.86	£10.65	£10.94
250g	£9.90	£11.28	£11.68
500g	£11.55	£14.56	£15.13
750g	£12.57	£16.38	£17.02
1kg	£13.43	£18.49	£19.18
1.25kg	£13.83	£20.00	£20.80
1.5kg	£14.54	£20.81	£22.19
1.75kg	£14.81	£20.98	£22.65
2kg	£15.02	£21.27	£23.20

Printed Papers* only			
Each additional 250g or part thereof up to 5kg add	£1.26	£1.68	£1.89

Prices are exempt from VAT for EU destinations and Zero Rated for all other destinations. Includes compensation up to £50.

For compensation of up to £250 add £2.50 to the prices in this table.

*Only books up to 5kg can be sent to the Republic of Ireland.

Maximum weight for Printed Papers is 2kg to Canada and Cambodia.

For specifications and further information regarding what can be sent visit royalmail.com/international

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International Tracked

Fully tracked with online confirmation of delivery. Available to over 50 destinations. For details visit royalmail.com/international

Royal Mail International Tracked	
Letters	
EU Letters	
Weight up to and including	Price
10g	£7.69
20g	£7.69
100g	£8.26

Prices include VAT at the standard rate of 20%. Includes compensation up to £50. For compensation of up to £250 add £3.00 to the prices in this table.

Letters		
Non EU		World Zones 1 & 2
Weight up to and including	Price	Price
10g	£6.41	£6.41
20g	£6.41	£6.77
100g	£6.88	£7.67

Prices are Zero Rated for VAT. Includes compensation up to £50. For compensation of up to £250 add £2.50 to the prices in this table.

Large Letters	
EU Large Letters	
Weight up to and including	Price
100g	£10.18
250g	£10.75
500g	£11.20
750g	£11.64

Prices include VAT at the standard rate of 20%. Includes compensation up to £50. For compensation of up to £250 add £3.00 to the prices in this table.

Large Letters			
Non EU		World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£8.48	£9.17	£9.38
250g	£8.96	£10.07	£10.39
500g	£9.33	£11.50	£11.87
750g	£9.70	£12.72	£13.20

Prices are Zero Rated for VAT. Includes compensation up to £50. For compensation of up to £250 add £2.50 to the prices in this table.
At the time of going to print we have provided information about mail to the EU based on the Government's current VAT and customs rules. Depending on the outcome of the UK leaving the EU, these rules may be subject to change. Please keep up to date at royalmail.com/prices2020

International Tracked

Fully tracked with online confirmation of delivery. Available to over 50 destinations. For details visit royalmail.com/international

Royal Mail International Tracked	
Small Parcels and Printed Papers	
EU Small Parcels and Printed Papers	
Weight up to and including	Price
100g	£11.83
250g	£11.88
500g	£13.86
750g	£15.08
1kg	£16.12
1.25kg	£16.60
1.5kg	£17.45
1.75kg	£17.77
2kg	£18.03

Printed Papers' only
Each additional 250g or part thereof up to 5kg add £1.51

Prices include VAT at the standard rate of 20%. Includes compensation up to £50. For compensation of up to £250 add £3.00 to the prices in this table.

*Only books of up to 5kg can be sent to the Republic of Ireland. Maximum weight for Printed Papers is 2kg to Canada and Cambodia. For specifications and further information regarding what can be sent visit royalmail.com/international

Small Parcels and Printed Papers			
Non EU		World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£9.86	£10.65	£10.94
250g	£9.90	£11.28	£11.68
500g	£11.55	£14.56	£15.13
750g	£12.57	£16.38	£17.02
1kg	£13.43	£18.49	£19.18
1.25kg	£13.83	£20.00	£20.80
1.5kg	£14.54	£20.81	£22.19
1.75kg	£14.81	£20.98	£22.65
2kg	£15.02	£21.27	£23.20

Printed Papers' only
Each additional 250g or part thereof up to 5kg add
£1.26 £1.68 £1.89

Prices are Zero Rated for VAT. Includes compensation up to £50. For compensation of £250 add £2.50 to the prices in this table.
*Only books of up to 5kg can be sent to the Republic of Ireland. Maximum weight for Printed Papers is 2kg to Canada and Cambodia. For specifications and further information regarding what can be sent visit royalmail.com/international
At the time of going to print we have provided information about mail to the EU based on the Government's current VAT and customs rules. Depending on the outcome of the UK leaving the EU, these rules may be subject to change. Please keep up to date at royalmail.com/prices2020

International Signed

Tracked in the UK with a signature taken on delivery. Available to over 155 destinations. For details visit royalmail.com/international

Royal Mail International Signed

Letters

	Europe	World Zones 1 & 2
Weight up to and including	Price	Price
10g	£6.41	£6.41
20g	£6.41	£6.77
100g	£6.88	£7.67

Large Letters

	Europe	World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£8.48	£9.17	£9.38
250g	£8.96	£10.07	£10.39
500g	£9.33	£11.50	£11.87
750g	£9.70	£12.72	£13.20

Small Parcels and Printed Papers

	Europe	World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£9.86	£10.65	£10.94
250g	£9.90	£11.28	£11.68
500g	£11.55	£14.56	£15.13
750g	£12.57	£16.38	£17.02
1kg	£13.43	£18.49	£19.18
1.25kg	£13.83	£20.00	£20.80
1.5kg	£14.54	£20.81	£22.19
1.75kg	£14.81	£20.98	£22.65
2kg	£15.02	£21.27	£23.20

Printed Papers* only

Each additional 250g or part thereof up to 5kg add

£1.26	£1.68	£1.89
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Prices are exempt from VAT for EU destinations and Zero Rated for all other destinations. Includes compensation up to £50.

For compensation of up to £250 add £2.50 to the prices in this table.

*Only books up to 5kg can be sent to the Republic of Ireland.

Maximum weight for Printed Papers is 2kg to Canada and Cambodia.

For specifications and further information regarding what can be sent visit

royalmail.com/international

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International Economy

Ideal for heavier items where speed isn't a priority.

Royal Mail International Economy

Letters

Weight up to and including	Price
10g	£1.26
20g	£1.26
100g	£1.58

Letters may be sent by Economy outside Europe only.

Large Letters

Weight up to and including	Price
100g	£2.92
250g	£4.19
500g	£4.82
750g	£5.78

Small Parcels and Printed Papers

Weight up to and including	Price
100g	£4.57
250g	£4.89
500g	£7.04
750g	£8.22
1kg	£9.51
1.25kg	£10.53
1.5kg	£11.66
1.75kg	£12.52
2kg	£12.95

Printed Papers* only

Each additional 250g or part thereof up to 5kg add £1.21

Prices are exempt from VAT for EU destinations and Zero Rated for all other destinations. Includes compensation up to £20.

*Only books up to 5kg can be sent to the Republic of Ireland.

Maximum weight for Printed Papers is 2kg to Canada and Cambodia.

For specifications and further information regarding what can be sent visit royalmail.com/international

Redirection overseas address

Ensure your mail moves with you and help to prevent identity theft when you move.

Duration	EU (Including VAT)		Rest of World (Zero Rated VAT)	
	Lead Application Fee	Extra Person Fee	Lead Application Fee	Extra Person Fee
Up to 3 months	£144.99	£27.60	£120.99	£23.00
Up to 6 months	£208.99	£30.00	£173.99	£25.00
Up to 12 months	£299.99	£32.40	£249.99	£27.00

(under 16s are free)

To find out about International Business Redirection prices visit royalmail.com/business-redirection

At the time of going to print we have provided information about mail to the EU based on the Government's current VAT and customs rules. Depending on the outcome of the UK leaving the EU, these rules may be subject to change. Please keep up to date at royalmail.com/prices2020